



Transition



WALSINGHAM
SUPPORT *Everyone is different*

It's not just support, it's happiness.

We are Walsingham Support, a charity that has been supporting people with learning disabilities, autism, brain injuries and complex needs for more than 30 years.

Whether it's a couple of hours a week or 24-hour, seven-day support, we provide bespoke solutions that enable individuals with disabilities to live fulfilling, happy lives.

At Walsingham Support, we do things differently. We really take time to get to know the people we support; to identify their needs, to learn about their abilities and aspirations, and to recognise what makes them unique.

By taking this approach, we jointly develop and deliver tailored, person-centred support to enable every individual to live life to the full.

Flexibility is key to achieving this, but while our work and the support we provide constantly evolves to meet the demands of an ever-changing social care landscape, our vision has remained the same:

We seek an equal and diverse society, in which people with disabilities are citizens in their own right who are supported to be happy and to reach their full potential.



Transition Support

The transition from child's to adult services marks the start of the next phase of an individual's life and is a huge step forward for everyone involved. For every person the process will, and needs to be, different. Each and every journey will be as unique as the individual involved and needs to deliver the specific outcomes they desire.

So whether it's support to continue living in the family home or to find a home of their own, support for a gradual move towards greater independence or support to find and secure the perfect tenancy, we know that the ideal solution will be the one that answers the individual's needs and aspirations best.





How does transition support work best?

In our experience you can't start planning early enough, even the smallest steps now will help deliver huge benefits in the long run. Planning provides a clear pathway through the transition process at a time when, like all teenagers, individuals are trying to establish their own 'new' identity as a young adult.

At the centre of everything has to be the individual being supported and a genuine understanding of all their needs, this ensures a solution that meets their unique goals and aspirations for the future, while safeguarding their existing links and relationships. To do this effectively demands a solid collaboration between the individual, their family, any external professionals and the organisation providing the support.

For us this joint working approach is fundamental to delivering the best for each individual we support and vital to ensuring that we provide this help and guidance to the entire family through the transition period.



Our support

Our key to providing transition support that really works is continuity. We ensure there is always a designated member of our staff providing the individual, their family, friends and any external professionals involved with one focused point of contact throughout the transition process. This allows us to help everyone understand their rights within these new processes and procedures, and provide clarity around issues like 'who will pay for what?' or 'what am I entitled to?'.

This is all underpinned by the practical solutions delivered by an organisation with over 3 decades of experience to call on. The support we provide has to be different for each person we support, we spend time to understand their unique capabilities and together create plans to help people live the way that makes them happiest. Within this we understand the importance of family, we see family as part of the team, with an active say in any support decisions made.





With a full understanding of an individual's needs and abilities we create practical solutions to match and support their aspirations. Delivering individually tailored support around everything from employment to social activities, communication and interaction skills in consistent and stable environments.

From this simple foundation we enable each person to develop the abilities they need to move on to the next stage in their lives. We work to ensure their support constantly evolves and adapts around them to meet their changing needs and goals.

It's all about developing skills, achieving independence and enjoying life to the full. It's delivering support to help individuals achieve the quality of life that everyone deserves.

Our staff

The success of Walsingham Support is built on the people we employ. Our staff see the individual not the disability, the potential not the barriers. They are chosen for their drive and passion, which we compliment by providing continuous personal development and a training programme that combines the best in contemporary skills development techniques alongside our own unique 'values' training, always emphasises our focus on the individual.

Into this we add specialist training focused on an individual's specific needs where applicable. This bespoke targeted training ensures that we can provide the exact skill set needed to meet every person's individual support needs.

The end result is a passion and positivity that runs throughout our charity, we all share the satisfaction of knowing, that together, we change people's lives for the better.

Walsingham Support staff:

- See the individual not the disability
- Look at the potential, not the barriers
- Are passionate about what they do
- Take pride in their job
- Deliver professionalism, dedication and high standards
- Are trained to deal with whatever challenges come their way
- Are as individual as the people they support







Home Alone - Chris's story

For Chris, as a young man with autism, a learning disability and who can occasionally show challenging behaviour, moving out of a residential college into his own home was a huge milestone in his life.

His family were desperate to support him in any way they could, but were concerned that Chris lacked the life skills he needed to adjust to his new home.

The Walsingham Support team talked with Chris so that they could fully grasp his needs, what he liked, what he didn't like and find a way to help him achieve his goal. According to Chris's Dad, Paul, the fact that Walsingham Support staff took the time to get to know his son in such depth, ensured that the transition was a success:

“One of my worries was whether staff would know what to do in certain situations. Chris can get angry with himself if he's not understood. But Matt, the service manager, talked in such detail about how he would be supported that it put my fears to rest. Moving to the supported living service has been the best thing that has ever happened to Chris. He seems as happy as he has ever been.”





Why we are different

As a leading national charity Walsingham Support have been supporting individuals to reach their personal goals right across England and Wales since 1986.

We start by getting to know each person really well. Once we understand their individual needs and abilities, we create practical solutions to match their aspirations.

All of our solutions are shaped by the people we support. What works for them is far more important than what works for us.

We honestly believe that our way of thinking sets us apart from other providers in our sector and we are proud to be different.



If you would like to find out more about Walsingham Support and how we can help with the transition process please get in touch.



Walsingham Support
Suite 500, Building 4
North London Business Park
Oakleigh Road South
London N11 1GN



enquiries@walsingham.com



0333 405 1030



@walsinghamuk

www.walsingham.com



Walsingham Support is a charity registered in England & Wales, no. 2948320

